

Using a Computer in a WSU Residence Hall or Apartment Checklist to Avoid Problems

All computers in Wayne State residence halls and apartments have high-speed connections to the university's network and the Internet via *ResNet*, WSU's residential computer network. ResNet uses a Clean Access system to regularly scan computers for viruses and other malicious software. If a computer fails the security scan, network access is blocked.

Before you move in:

- Make sure your computer has a 10/100 Mbps Ethernet network adapter and a CAT-5e or CAT-6 network cable that is 6–10 feet in length.
- Install the latest service packs and security patches for Microsoft Windows or Apple Mac OS X, as well as Microsoft Office.
- Download — *for free* — a full-featured and current version of Symantec AntiVirus at:

<http://computing.wayne.edu/software>

NOTE: *Before* installing Symantec AntiVirus, uninstall any other antivirus program. *After* installing, set up the program's schedule to update regularly and to periodically scan the computer's hard drive.

- Use the built-in firewall program on Windows or Mac OS X.
- Read and follow the ResNet Usage Policy and instructions at:
<http://computing.wayne.edu/resnet/>

NOTE: If you suspect your computer is infected with a virus, or it is not performing properly, we encourage you to visit Computing & Information Technology's PC Clinic to get a "Security Tune-Up" for a reasonable fee *before* connecting your computer to ResNet. (For contact info, see back.)

Using a Computer on WSU ResNet (continued)

Wireless Internet in WSU Housing:

Free wireless Internet access currently is available to students in the public areas of Atchison Hall and Ghafari Hall and throughout The Towers Residential Suites.

NOTE: Personal routers or wireless access points are prohibited anywhere within Wayne State residence halls or apartments.

Computer Support and Repair on Campus:

Friendly and knowledgeable computer support and reasonably priced diagnostic and repair services (for personally owned computers) are available at Wayne State — and provided by Computing & Information Technology (C&IT).

Students can take advantage of these services in the following ways:

- Drop by **universe IT**, C&IT's computer support center — conveniently located at 211 Student Center.
- Call the C&IT Help Desk at (313) 577-4778 weekdays, 8 a.m. to 6 p.m. (summer) and 8 a.m. to 8 p.m. (fall & winter).
- E-mail the C&IT Help Desk at helpdesk@wayne.edu.
- Visit C&IT's Website at <http://computing.wayne.edu>.
- For computer repair fees and minimum system requirements, visit the C&IT PC Clinic Web page at:

<http://computing.wayne.edu/clinic>